

Dear Potential Client & Real Estate Investor,

We are always looking for ways to improve our business. Our goal is to provide you with the best service and manage your properties efficiently and effectively. Our team has invested in a complete and modern software solution, and Iam excited to share several of the software's capabilities and how they will benefit you!

More effectively market your properties and fill vacancies sooner. Allows us to quickly advertise vacancies online, posting to our website, and hundreds of other listing sites. Applicants can also apply right from their smartphones.

**Price rentals right for your market and reduce vacancies.** Our built-in rental comparison tool provides actual rental rates for units similar to yours in the same geographic location. This insight allows us to maximize your revenue and fill vacancies faster.

**Screen for the best residents.** Streamlined, built in resident screening includes standard background and credit checks along with past rent payment history. Screens can be started within minutes of applicant applying, enabling us to place the highest quality residents quickly.

You will be paid faster and more securely. New functionality provides our team the ability to deposit funds directly into your bank account. No more waiting for a check in the mail and no fee to you.

Collect rent faster with online payment options. Modern residents expect easy, online payment options. We give residents three convenient ways to pay electronically (E-check, Cash at 7-Eleven or Ace Cash Advance Stores, or with a credit card) again with no fee to you.

**On-demand access to your statements**. Owner statements are securely posted to an online Owners Portal, saving time and paper. These simple statements provide you with a quick snapshot of your property details for the past month. We also include maintenance invoices and any additional reports you may request.

**Handle property maintenance issues faster.** We use an electronic work-order system so whether it is our in-house maintenance division that is licensed and insured or an outside vendor we can quickly resolve issues. Depending on your preferences updates can be made at any stage and throughout the process, or just upon completion.

We thank you for the opportunity to earn your business and hope we are a good fit as your new Property Management Company!

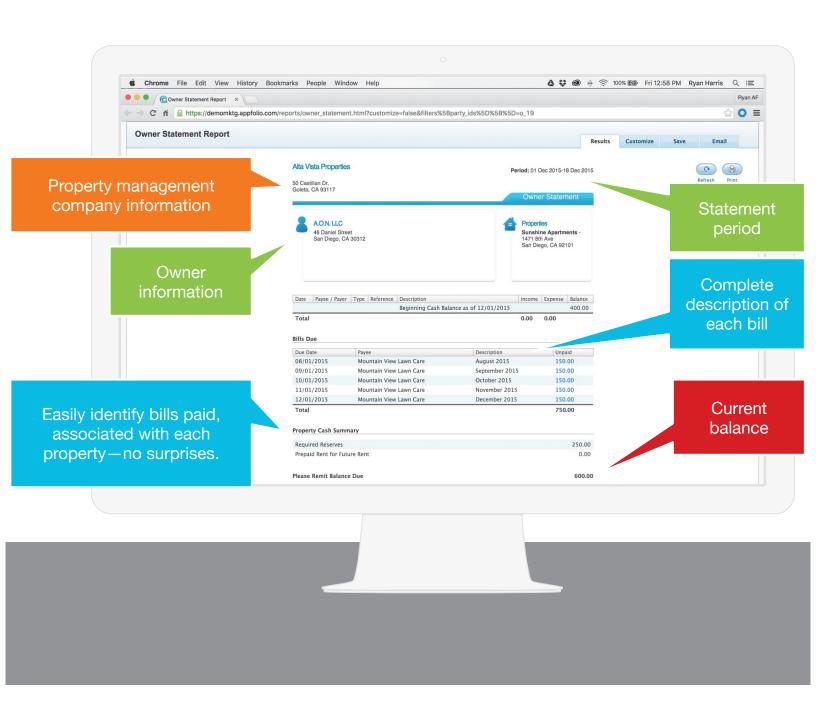
Respectfully,

Ryan Miller Chief Operations Officer **Titan Property Management** 

"It's YOUR investment, WE make it work for you!"

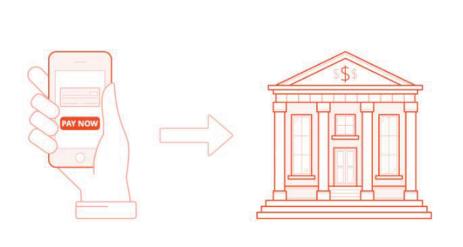
### ONLINE OWNER PORTAL

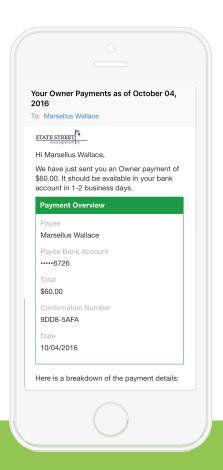
Easy-to-read owner statements can be posted to the secure Owner Portal. You'll have on-demand access to monthly statements, year-end tax statements, important documents and shared inspection reports from anywhere. You can make secure, online contributions to the property of your choice via ACH or credit card in a few clicks, preventing mail delays or lost checks.



# EASY eCHECK PAYMENTS TO OWNERS

We have the ability to quickly and conveniently pay our owners and vendors via eCheck. This method of payment is highly secure, and arrives next business day to ensure timely and seamless payments.



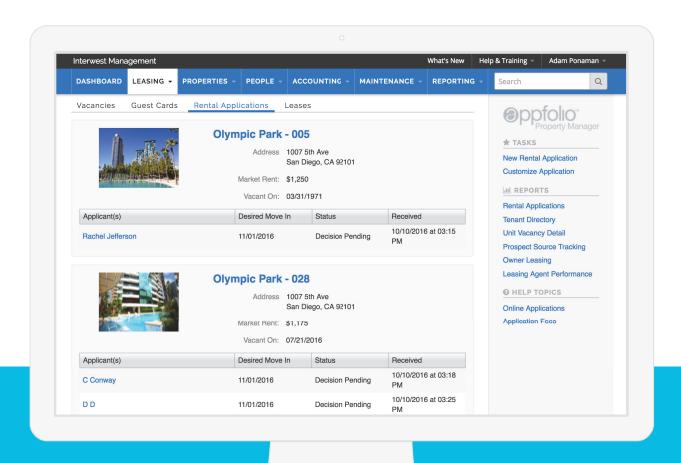


We can efficiently market your properties and fill vacancies faster using AppFolio's leasing dashboard, vacancy postings, and website integration

#### Leasing Dashboard

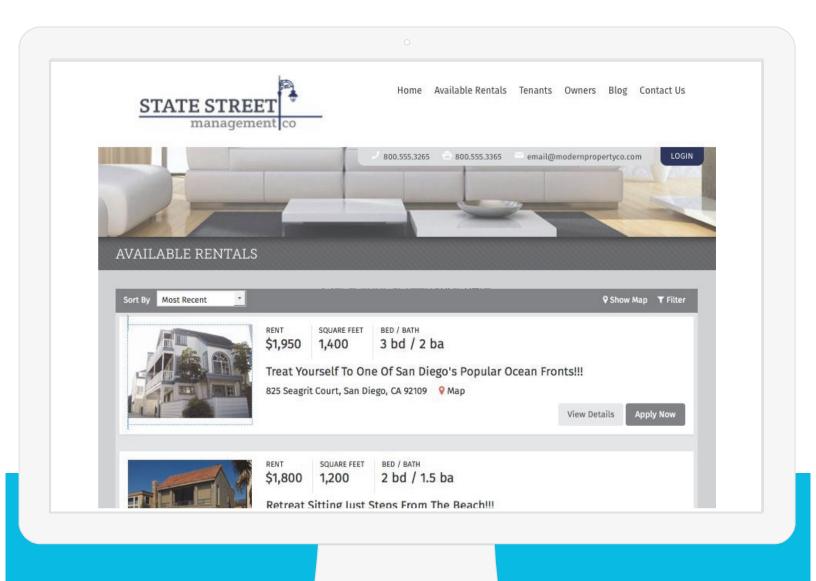
All of the information is at our fingertips including leads and submitted rental applications.

- View available units
- Access guest cards and rental applications
- Improve effectiveness of marketing efforts
- Create campaigns for special or pre-leasing
- Capture the right resident at the right moment



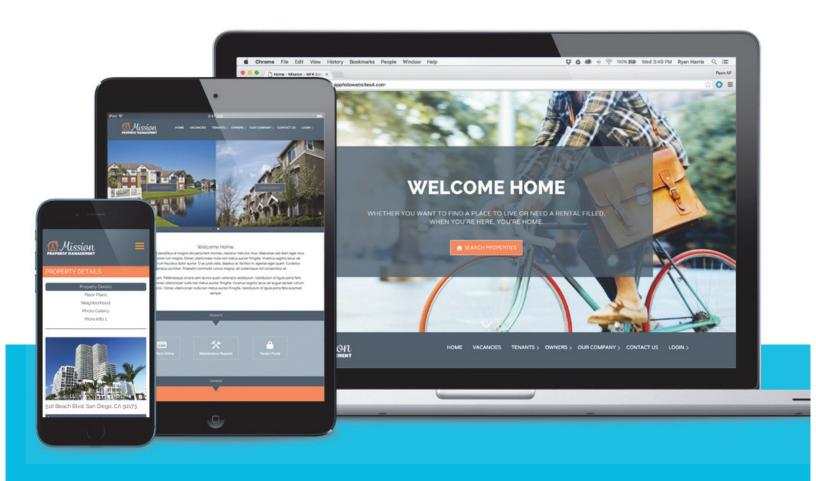
### Vacancies Are Filled Quickly

We will post eye-catching vacancy advertisements quickly to our website and hundreds of rental listing sites on the internet. Prospective renters can fill out online applications through our postings, then our team completes the screening process and fills the unit quickly. The modern renter expects to view property details online and quickly apply to rent and we offer it.



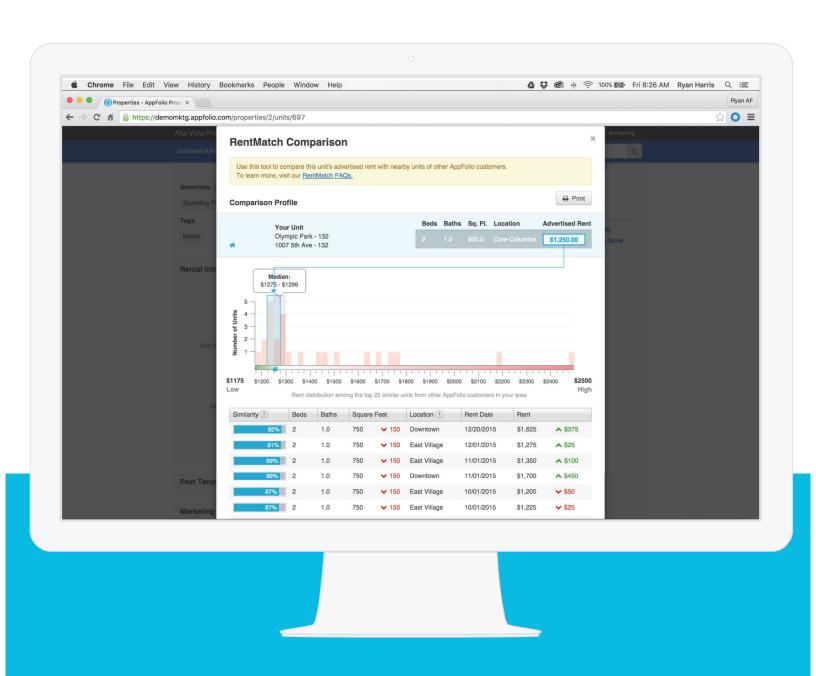
#### Professional Web Presence

Our beautiful website, powered by AppFolio, is 100% integrated so that we can seamlessly accept rent online, post and update vacancies with a few clicks, and accept online maintenance requests that automatically create work orders. With the ability to immediately post new vacancies to our SEO optimized website, we can help prospective renters easily find our listings and ultimately fill vacancies faster.



#### We Maximize Rental Rates

AppFolio's built-in rent comparison tool allows us to compare rental prices of similar units in the same geographic location. With this information we can ensure our properties are competitive and we are maximizing rental revenue.





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Show the Property

Apply Online & pay by CC Screen Instantly Online Lease Signing

Pay Rent Online

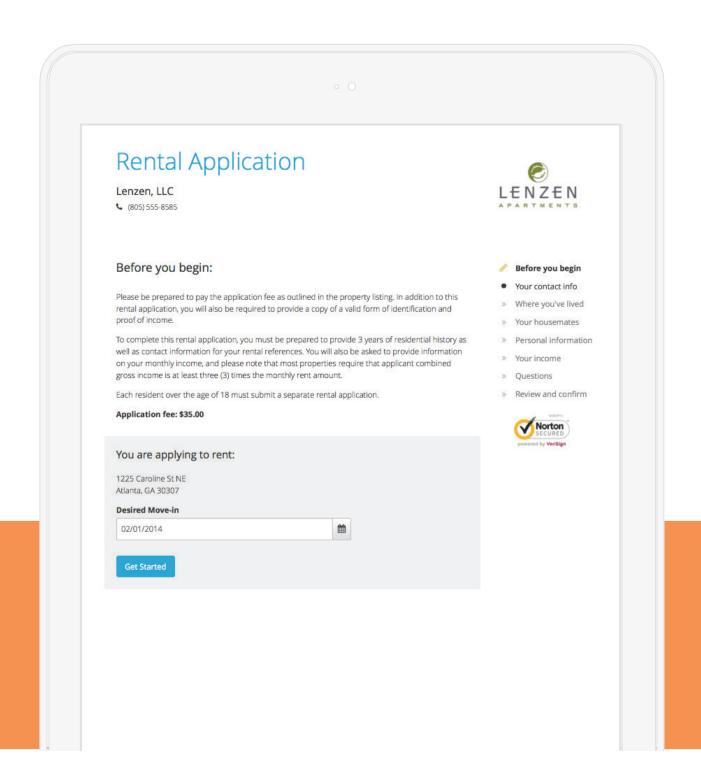
With AppFolio, our team provides a seamless online leasing experience for prospective renters. The prospective renter submits an online application, we run a background screen, then we sign the lease—all electronically!

Making this process easy and simple for the modern renter and our team means we can rent properties more efficiently and faster, every time.

"The online tenant portal is completely integrated with our accounting records and residents really appreciate the convenience and accessibility the online services provide them."

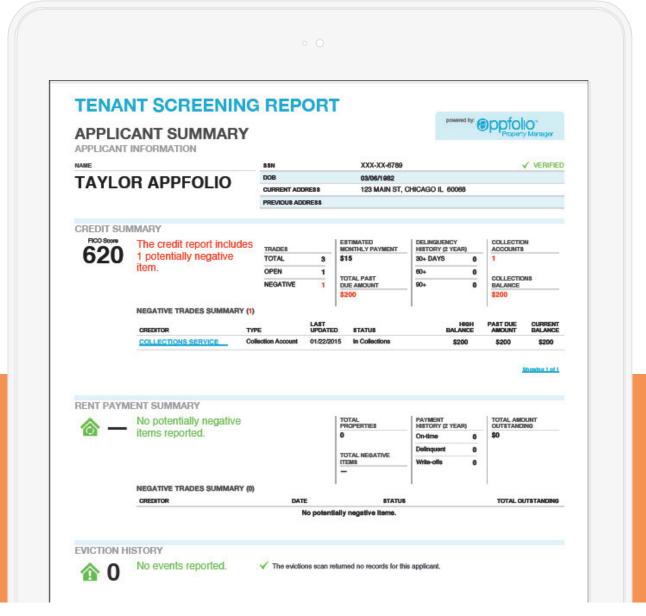
#### Online Rental Applications

Prospective renters can submit guest cards and apply online, giving us the ability to capture their information in real time and approve them to rent even faster.



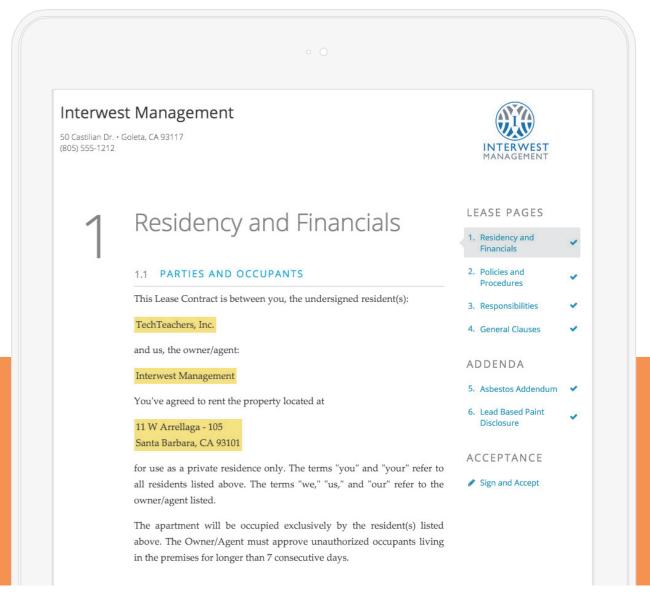
#### Finding the Best Residents

Applicant Screening is built-in to AppFolio. Applicants can easily be screened on the spot while at the property showing and the results are returned within seconds rather than hours. This easy-to-read Screening Report paired with rent payment history from Experian RentBureau provides us with the advantage of choosing the most qualified renter while they are still interested in the property.



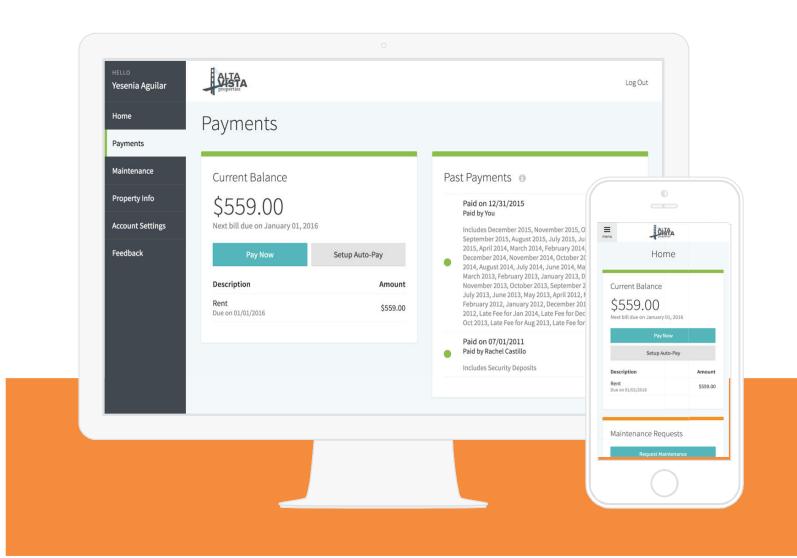
#### Sign the Lease Online

The lease automatically pulls in data from the renter's online application, saving time and reducing the requirement for manual data entry. The lease can be finalized by signing electronically and is automatically stored in our system and the tenant's Online Portal so they can review or print a copy at any time. This is the most advanced and modern approach to lease signing and we're proud to offer it!



### Online Rent Payments

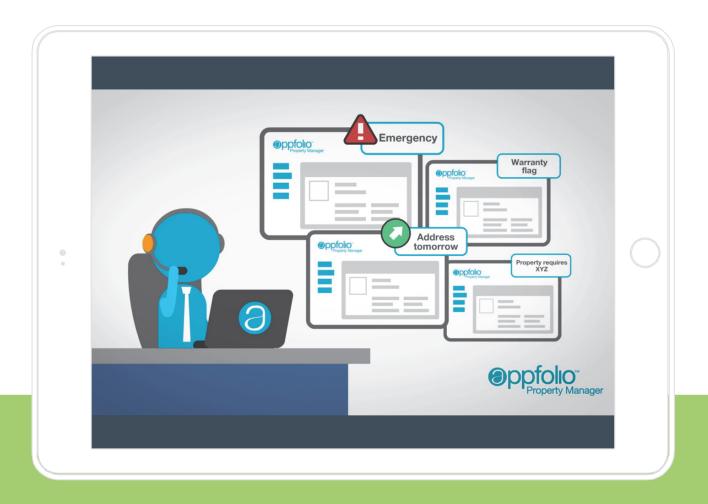
We offer the option for residents to conveniently pay their rent online 24/7 instead of mailing checks. They can pay once, establish a recurring payment, or make a last minute payment. With a variety of online payment options including eCheck, Credit Card, and Electronic Cash Payments, funds are deposited faster and more securely. The tenant's Online Portal is completely integrated with our accounting records and residents really appreciate the convenience and accessibility the online services provide them. Our team is so much more efficient without the need to shuffle checks and drive to the bank.



### **OUR TEAM IS EXTREMELY EFFICIENT**

#### Maintenance Requests & Online Work Orders

Residents can easily submit maintenance requests online and we can create electronic work orders, then communicate electronically with our vendors. All of this is tracked seamlessly in Appfolio and we can access information from any mobile device. This means we resolve property maintenance issues faster and keep residents even happier!



### **ASSET PROTECTION**

### Tenant Liability Insurance

We require tenants to carry insurance in case of damage to the property. This saves claims on your property insurance or covers the deductible in more serious incidents. Knowing all of the units are covered also avoids the time and hassle of trying to collect from tenants who just don't have the funds to pay for the damage.



## Residential Income Properties Division

Our proven management system for residential income properties maximizes cash flow through personal relationships and professional supervision.



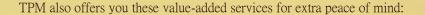
#### What makes TPM different?

As owner-investors ourselves, we understand what's important to you as an owner, and what's important to residents. Our job as your property manager is to create a win/win relationship for both owners and tenants.

Whether you've worked with other property management firms or this is your first income property

experience, you'll notice that TPM goes above and beyond to:

- <sup>n</sup> Price your property to minimize vacancy, based on solid market analysis
- <sup>n</sup> Conduct thorough tenant screening using stringent verification guidelines
- Be immediately responsive to both you and your tenant(s)
- Perform periodic exterior property inspections
- Maintain your property's value by emphasizing preventative maintenance
- Mobilize quickly when a tenant moves out to re-rent your property quickly



#### Preventative Maintenance Inspection (PMI)

TPM offers three levels of inspection to help keep your property in prime condition and avoid surprises:

- 1. Exterior property survey complimentary, included in your contract
- 2. Detailed interior and exterior preventive maintenance inspection\* with photos and repair recommendations
- 3. Certified Home Inspection by a licensed building contractor

TITAN PROPERTY MANAGEMENT

Where property turns a profit.



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